



Johnson Controls Unitary Products
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DATE: September 6, 2012 **YS-018-12**

TO: All Coleman Distribution Service Managers
All Regional Managers

TO: All Coleman Service Managers
All Coleman Distribution Managers
All Field Service Supervisors

SUBJECT: Flood Damaged HVAC Equipment

The recent flooding created by the storms in the, Central and Southeastern part of the US, once again brings attention to the safety hazards involved with flood damaged HVAC equipment.

Submerged HVAC equipment typically is damaged beyond what would be considered cost effective repair. Fully submerged equipment requires replacement of all open exposed electrical controls and motors. Likewise, gas piping, controls and burner systems require a combination of component part replacement and cleaning to assure proper, safe operation. In addition, submerged air handling or duct systems are subjected to the potential biological hazards caused by contaminated floodwater.

All things considered, complete equipment change-out coupled with a thorough duct system replacement or cleaning is likely the action required to restore safe, reliable HVAC system operation.

Unitary Products Technical Services strongly recommends that all flood damaged HVAC systems remain off line until properly inspected and dispositioned by a skilled HVAC professional. It should also be noted that part replacement due to flood damage is not covered by the Standard Limited Product Warranty.

Unitary Products Distributors are requested to alert their local dealers and contractors of this information as applicable.

If any questions should arise, please contact Unitary Products Technical Services for additional information or guidance 1/877-874-7378.

Sincerely,

David L. Negrey, Director,
Technical Services and Application Engineering.
Johnson Controls Unitary Products